

High Level / Detail Milestone Plan

08-Telecomm-2571 - Build VoIP Core System

Build the VoIP Core system to support all primary function. These functions will support all current applications and features in place today on the Nortel SL100.

High Level Milestone Plan

	2009											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Finalize and Order Configuration	◆											
Install and Configure Hardware and Software		■										
Install VoIP switch in B7 and the Data Center		■										
Install Voice Mail server in B7 and the Data Center			■									
Install Call Center Hardware and Software in the Data Center			■									
Setup OSF/ISD and test all services and failover				■								

Initiative Cost **\$18,500**

Category	Cost	Detail	Category	Cost	Detail
Hardware	\$8,100	Phones Cost - \$162 each 50 units	Inst. Fees		
Software	\$3,250	Voice Mail Licenses - \$65 each (Tiered License 50	Prof. Svcs		
Ext. Labor			Maint.		
Travel/Exp			Other	\$7,150	Phone RTU Licenses - \$143 each (Tiered License
Training			Int. Labor		

Issues

How many phones to install for the test	

◆ Milestone ■ Task Bar